

On-site repair service

Our field service engineers can be deployed to your site from the nearest service depot for immediate repairs and maintenance. We will work towards having our service engineer arrive at your location within 24-48 hours to assess the situation, troubleshoot, and repair your equipment.

For immediate assistance, please call 1-800 225-1480, email wlp.processsupport@thermofisher.com, or visit thermofisher.com/contactservice

Benefits

- Immediate repairs and recommendations on preventive maintenance
- Field service engineers arrive on-site with all necessary spare parts and consumables
- All parts and consumables replaced with Thermo Scientific™ Orion™ Electrochemistry Meters and Accessories
- 90-day warranty on all replaced parts
- A field service visit is simply a call or click away



Our factory trained service personnel can work on the following Thermo Scientific™ Orion™ Water Analyzers:

- Thermo Scientific™ Orion™ 2000 series
- Thermo Scientific™ Aqua Series
- Thermo Scientific™ Orion™ XP series
- Thermo Scientific™ Orion™ 7000 series

Take advantage of our annual scheduled maintenance service – and schedule a repair visit as part of your maintenance package. We also work on any third-party analyzers. For more details, contact us with the manufacturer and model number information. For inquiries, contact us at 1-800 225-1480, wlp.processsupport@thermofisher.com, or visit thermofisher.com/contactservice



Thermo Scientific™ Orion™ 2000 series Sodium, Silica, Fluoride, Chloride, Oxygen, Phosphate, pH, Conductivity and ORP analyzers



Thermo Scientific™ Aqua Series, pH, Turbidity and Dissolved Oxygen



Thermo Scientific™ Orion™ XP series, Chlorine XP Series



Thermo Scientific™ Orion™ 7000 series, TRO Analyzer

Find out more at thermofisher.com/contactservice

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