Google Accessibility Conformance Report

International Edition, Based on VPAT® Version 2.5Rev

Product Information

- **Name of Product/Version:** Google Docs Web
- **Report Date:** July 22, 2025
- **Product Description:** Web Application
- **Contact Information:** vpat-questions@google.com

Evaluation Methods Used:

The W3C Website Accessibility Conformance Evaluation Methodology (WCAG-EM) was followed for conducting the accessibility audit. The testing included manual accessibility testing, automated accessibility tools, and testing with assistive technology across multiple platforms and browsers.

The following applications were used as part of the audit to identify potential accessibility issues:

- Desktop browsers: Chrome
- Assistive technologies: NVDA
- Accessibility testing tools: axe DevTools Pro, axe Auditor, Color Contrast Analyzer

Applicable Standards/Guidelines:

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
[Web Content Accessibility Guidelines 2.0](#)	Level A (Yes) Level AA (Yes) Level AAA (No)
[Web Content Accessibility Guidelines 2.1](#)	Level A (Yes) Level AA (Yes) Level AAA (No)
[Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018](#)	(Yes / No)
[EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11)](#) *AND* [EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)](#)	(Yes / No)

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Tested Pages

- Header
- Create via copy
- Create via template
- Insert image
- Copy or paste image
- Insert chart
- Update chart
- Insert link
- Manipulate link
- Check spelling or grammar
- Add a table
- Add a section header
- Add a table of contents
- Add page numbers
- Add a bulleted list

- Adjust margins
- Apply text styling
- Request edit access
- Check version history
- Add comment
- Tag someone or add mention
- Find new comments
- Reply to comment
- Resolve comment
- Change notifications
- Share a document
- Add suggestion
- Accept or reject suggestions
- Scan and comprehend
- Switch to view mode
- Print
- Gemini - Simple Conversation
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- Gemini - Copy
- Gemini - Conversation History Context
- Gemini - Using a link as context for a message
- Gemini - Use expand/collapse on long responses
- Gemini - Response Sources
- Create Image and generate additional ones
- Inline Prompt Editing
- Clear your recent Chat Gemini history and ask for more suggestions using more options
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- Generate Document
- Write something new with Gemini in Docs
- Rewrite text with Gemini in Docs
- Use Gemini to generate an image
- Use Gemini to generate a cover image

- Generate a Summary with Gemini

Terms

The terms used in the conformance level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially supports**: Some functionality of the product does not meet the criterion.
- **Does not support**: The majority of product functionality does not meet the criteria.
- **Not applicable**: The criterion is not relevant to the product.
- **Not evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA criteria.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 — Web, Sections 10.1–10.4 of Chapter 10 — Non-Web Documents, Sections 11.1–11.4 and 11.8.2 of Chapter 11 — Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 — Documentation and Support Services
- Revised Section 508: Chapter 5 — 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 — 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.1 Conformance Requirements.

Table 1: Success Criteria, Level A

Criteria	Conformance level	Remarks and explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: Most non-text content has text alternatives or a text alternate that serves an equivalent purpose. The following exceptions exist: • A decorative image is not hidden from screen readers, so people who are blind and/or use a screen reader will have to navigate through unnecessary and duplicative text. This occurs on the following page: Generate Document. • A complex image does not have a text alternative, so people who are blind and/or use a screen reader will not be able to understand the information available in the image. This occurs on the following page: Insert chart. • An image does not have a text alternative, so people who are blind and/or use a screen reader will not be able to access the information available in the image and if it is an active image, will not understand its function. This occurs on the following pages: Create Image and generate additional ones; Gemini-Wide.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software)	Web: Not Applicable	Web: Prerecorded audio-only files are not present.

Criteria	Conformance level	Remarks and explanations
● 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria ● 9.1.2.2 (Web) ● 10.1.2.2 (Non-web document) ● 11.1.2.2 (Open Functionality Software) ● 11.1.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Not Applicable	Web: Prerecorded videos are not present.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to:	Web: Not Applicable	Web: Prerecorded videos are not present, so audio description is not required.

Criteria	Conformance level	Remarks and explanations
EN 301 549 Criteria ● 9.1.2.3 (Web) ● 10.1.2.3 (Non-web document) ● 11.1.2.3.1 (Open Functionality Software) ● 11.1.2.3.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria ● 9.1.3.1 (Web) ● 10.1.3.1 (Non-web document) ● 11.1.3.1.1 (Open Functionality Software) ● 11.1.3.1.2 (Closed Software) – Informative only ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Partially Supports	Web: Most information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text. The following exceptions exist: ● A group of form controls is not programmatically associated with their group label, so the purpose of individual controls in the group cannot be understood by people who are blind and/or use a screen reader. This occurs on the following page: Insert chart. ● A heading level is out of order, so the structure of the content is not properly conveyed to assistive technologies and people who are blind and/or use a screen reader. This occurs on the following pages: Check version history; Gemini-Wide. ● A layout table is incorrectly marked up as a data table, so people who are blind and/or use a screen reader will perceive the table as presenting

Criteria	Conformance level	Remarks and explanations
		relational data rather than simply positioning text on a page. This occurs on the following pages: Add a table of contents; Scan and comprehend; Create via copy. ● A block of text is marked up as a heading but is not a heading, so the structure of the content is misrepresented to assistive technologies and people who are blind and/or use a screen reader. This occurs on the following page: Check version history. ● Text that visually functions as a heading is not marked up as a heading, so the structure of the content is not properly conveyed to assistive technologies and people who are blind and/or use a screen reader. This occurs on the following pages: Create via template; Find new comments; Insert chart; Add a table of contents; Resolve comment; Copy or paste image; Insert image; Create via copy. ● Content that is visually presented as a list is not marked up as a list, so the presence and structure of the list are not conveyed to assistive technologies and people who are blind and/or use a screen reader. This occurs on the following pages: Check spelling or grammar; Update chart. ● Some information, structure, and/or relationships are only presented visually but not conveyed programmatically, so context provided to sighted users is not available to people who are blind. This occurs on the following page: Gemini-Wide. ● An element's programmatic role requires one or more child element(s) but the child element(s) is/are missing, so people who are blind and/or use a screen reader or other assistive technology may not

Criteria	Conformance level	Remarks and explanations
		be able to understand the purpose or content of the element or its related content. This occurs on the following pages: Find new comments; Add a table of contents; Check version history; Share a document; Gemini-Wide. ● An element's programmatic role requires that the element have a parent element, but the parent element is missing, so people who are blind and/or use a screen reader or other assistive technology may not be able to understand the purpose or content of the element without the context provided by the parent. This occurs on the following pages: Header; Add a table of contents; Check version history; Copy or paste image; Update chart. ● A set of radio buttons is not programmatically grouped, so the group label for the set of radio buttons will not be conveyed to people who are blind and/or use a screen reader and they will not understand the purpose of the individual radio buttons. This occurs on the following page: Add a section header.
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria ● 9.1.3.2 (Web) ● 10.1.3.2 (Non-web document) ● 11.1.3.2.1 (Open Functionality Software) ● 11.1.3.2.2 (Closed Software) – Informative only	Web: Partially Supports	Web: The reading and navigation order of most content is logical and intuitive. The following exceptions exist: ● Screen readers can read content outside the modal dialog, so people who are blind and/or use a screen reader may become disoriented or confused. This occurs on the following page: Scan and comprehend. ● The screen reader skips and does not announce informative static content (text or images), so the intended meaning of that content will be lost or changed for people who are blind and/or use a

Criteria	Conformance level	Remarks and explanations
● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		screen reader. This occurs on the following pages: Header; Insert chart; Share a document; Gemini - Response Sources. ● The screen reader skips and does not announce informative static content (text or images), so the intended meaning of the content will be lost or changed for people who are blind and/or use a screen reader. This occurs on the following page: Insert image. ● When a modal is closed, screen reader focus is not returned to the control that opened the modal or to another logical location, making navigation difficult for people who are blind and/or use a screen reader. This occurs on the following pages: Check spelling or grammar; Request edit access; Adjust margins; Print.
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria ● 9.1.3.3 (Web) ● 10.1.3.3 (Non-web document) ● 11.1.3.3 (Open Functionality Software) ● 11.1.3.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool)	Web: Supports	Web: Instructions to operate and/or understand content do not rely on sensory characteristics of components such as shape, color, size, and visual location.

Criteria	Conformance level	Remarks and explanations
● 602.3 (Support Docs)		
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria ● 9.1.4.1 (Web) ● 10.1.4.1 (Non-web document) ● 11.1.4.1 (Open Functionality Software) ● 11.1.4.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Partially Supports	Web: For most content, color is not used as the only method to convey information, indicate an action, prompt a response, or distinguish visual elements. The following issues exist: ● Color is used as the only method to convey information, so that information will not be available to people who are colorblind and people who are blind and/or use a screen reader. This occurs on the following page: Copy or paste image. ● Color is the only visual method used to identify a link, and a link text's contrast ratio with the color of the surrounding text is less than 3:1, so people who are colorblind or have low vision may not be able to identify the link. This occurs on the following page: Scan and comprehend; Adjust margins. ● Color is used as the only method to identify errors on a form field, so the error will not be available to people who are colorblind and people who are blind and/or use a screen reader. This occurs on the following page: Create via copy; Gemini-Wide. ● Color is used as the only method to convey the state (such as "checked," "pressed," or "selected") of a control, so that information will not be available to people who are colorblind and people who are blind and/or use a screen reader. This occurs on the following page: Header; Create via template; Find new comments; Insert chart; Add a table of contents; Reply to comment; Change notifications; Add a section header; Check version history; Share a document; Scan and comprehend; Copy or paste image; Add suggestion; Insert image; Create via

Criteria	Conformance level	Remarks and explanations
		copy; Apply text styling; Check spelling or grammar; Update chart; Tag someone or add mention; Request edit access; Add page numbers; Add a bulleted list; Insert link; Use Gemini to generate a cover image; Generate Document; Rewrite text with Gemini in Docs; Use Gemini to generate an image; Generate a Summary with Gemini. ● Color is the only visual method used to identify a link, and a link text's contrast ratio with the color of the surrounding text is less than 3:1, so people who are colorblind or have low vision may not be able to identify the link. This occurs on the following page: Scan and comprehend.
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria ● 9.1.4.2 (Web) ● 10.1.4.2 (Non-web document) ● 11.1.4.2 (Open Functionality Software) ● 11.1.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports	Web: A mechanism is provided to stop, pause, mute, or adjust volume for audio that automatically plays for more than 3 seconds.
2.1.1 Keyboard (Level A) Also applies to:	Web: Partially Supports	Web: On most pages, all functionality is available using only the keyboard (unless that functionality cannot be

Criteria	Conformance level	Remarks and explanations
EN 301 549 Criteria ● 9.2.1.1 (Web) ● 10.2.1.1 (Non-web document) ● 11.2.1.1.1 (Open Functionality Software) ● 11.2.1.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		accomplished in any known way using a keyboard). If shortcut keys and accesskeys present, some or all may conflict with existing browser and screen reader shortcuts, and some functionality based on custom gestures may not be available when a screen reader is turned on. The following issues exist: ● An action cannot be performed when using a screen reader, so people who are blind and others who use a screen reader cannot perform this action. This occurs on the following pages: Create via template; Check spelling or grammar. ● A function cannot be performed using only the keyboard, so people who use the keyboard alone to navigate and operate content cannot use this function. This occurs on the following pages: Add comment; Find new comments; Accept or reject suggestions; Reply to comment; Share a document; Scan and comprehend; Add suggestion; Insert image; Update chart; Manipulate link; Add a table; Gemini - Response Sources; Use Gemini to generate a cover image; Write something new with Gemini in Docs.
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria ● 9.2.1.2 (Web) ● 10.2.1.2 (Non-web document) ● 11.2.1.2 (Open Functionality Software) ● 11.2.1.2 (Closed Software) ● 11.8.2 (Authoring Tool)	Web: Partially Supports	Web: In most cases, keyboard focus is not locked or trapped in a particular area, and the user is able to navigate to and from all navigable elements using only a keyboard. The following exceptions exist: ● There is a keyboard trap, so people who use a keyboard to navigate content will get stuck in one place on the page. This occurs on the following page: Request edit access.

Criteria	Conformance level	Remarks and explanations
12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.1.4 (Web) 10.2.1.4 (Non-web document) 11.2.1.4.1 (Open Functionality Software) 11.2.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	Web: If a single character key shortcut exists, then the single character key shortcut can be turned off or remapped, or it is only active when the relevant user interface component is in focus.
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria 9.2.2.1 (Web) 10.2.2.1 (Non-web document) 11.2.2.1 (Open Functionality Software) 11.2.2.1 (Closed Software)	Web: Partially Supports	Web: In most cases when a time limit exists, the user is given an option to turn off, adjust, or extend the time limit. The following exceptions exist: Some content visually appears and disappears with no ability to adjust how long the content is visible, potentially preventing people who are blind, have low vision, or have mobility or cognitive disabilities from locating or reading the content. This occurs on the following pages: Find new comments; Check

Criteria	Conformance level	Remarks and explanations
● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		version history; Share a document; Add suggestion; Switch to view mode; Manipulate link; Gemini-Wide.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria ● 9.2.2.2 (Web) ● 10.2.2.2 (Non-web document) ● 11.2.2.2 (Open Functionality Software) ● 11.2.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Partially Supports	Web: On most pages where moving, blinking, scrolling, or auto-updating information is present, that information can be paused, stopped, hidden, or otherwise controlled by the user. The following exceptions exist: ● The user cannot pause, stop, or hide content that automatically moves, blinks, or scrolls, so people who cannot read text quickly, have attention deficit disorders or other cognitive disabilities, or use a screen reader may not be able to read or understand the content. This occurs on the following page: Adjust margins.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria ● 9.2.3.1 (Web) ● 10.2.3.1 (Non-web document)	Web: Not Applicable	Web: The tested application does not contain flashing content.

Criteria	Conformance level	Remarks and explanations
• 11.2.3.1 (Open Functionality Software) • 11.2.3.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.1 (Web) • 10.2.4.1 (Non-web document) – Does not apply • 11.2.4.1 (Open Functionality Software) – Does not apply • 11.2.4.1 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports	Web: A method is provided to skip navigation and other page elements that are repeated across web pages.

Criteria	Conformance level	Remarks and explanations
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria ● 9.2.4.2 (Web) ● 10.2.4.2 (Non-web document) ● 11.2.4.2 (Open Functionality Software) - Does not apply ● 11.2.4.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports	Web: Pages have descriptive and informative titles.
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria ● 9.2.4.3 (Web) ● 10.2.4.3 (Non-web document) ● 11.2.4.3 (Open Functionality Software) ● 11.2.4.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool)	Web: Partially Supports	Web: The navigation order of most interactive elements (such as links, buttons, or form elements) is logical and preserves meaning and operability. The following exceptions exist: ● Keyboard focus or touch screen swiping goes to an element that is hidden or empty, so people who use the keyboard to navigate content (including screen reader users) may become disoriented or confused. This occurs on the following pages: Find new comments; Reply to comment; Resolve comment; Add suggestion. ● Keyboard focus is lost or misplaced as a result of user interaction or content update or refresh, so people who use the keyboard to navigate content (including screen reader users) will become

Criteria	Conformance level	Remarks and explanations
● 602.3 (Support Docs)		disoriented. This occurs on the following pages: Add a section header; Create Image and generate additional ones. ● Keyboard focus is not moved to a modal when the modal opens, so people who use the keyboard to navigate content (including screen reader users) may not be able to use the modal and in some cases may not know it is present on the page. This occurs on the following page: Rewrite text with Gemini in Docs. ● The focus order is not logical and presents content in an order that misrepresents its meaning or operability, so people who use a keyboard, switch control, or other assistive technology to navigate content may become disoriented or confused. This occurs on the following page: Generate a Summary with Gemini. ● When a modal closes, keyboard focus is not returned to the control that opened the modal or to another logical location, so people who use the keyboard to navigate content (including screen reader users) may become disoriented on the page. This occurs on the following pages: Change notifications; Add a section header; Share a document; Check spelling or grammar; Request edit access; Adjust margins; Print.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria ● 9.2.4.4 (Web)	Web: Partially Supports	Web: The purpose of most links can be determined from the link text alone or from the link text and its programmatic context. The following exceptions exist: ● The purpose of the link is not made clear by its text or the context provided by the content that immediately surrounds it, so people who are blind

Criteria	Conformance level	Remarks and explanations
10.2.4.4 (Non-web document) 11.2.4.4 (Open Functionality Software) 11.2.4.4 (Closed Software 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		and/or use a screen reader will not know where the link goes. This occurs on the following page: Adjust margins.
2.5.1 Pointer Gestures (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.5.1 (Web) 10.2.5.1 (Non-web document) 11.2.5.1 (Open Functionality Software) 11.2.5.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	Web: All functionality that can be operated with a pointer can be operated with single-point actions.
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2) Also applies to:	Web: Supports	Web: For functionality that can be operated using a single pointer, at least one of the following is true: The action is not triggered on the down event.

Criteria	Conformance level	Remarks and explanations
EN 301 549 Criteria ● 9.2.5.2 (Web) ● 10.2.5.2 (Non-web document) ● 11.2.5.2 (Open Functionality Software) ● 11.2.5.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply		● The action triggers on the up event, and a mechanism is available to abort the function before completion or to undo the function after completion. ● The up-event reverses any outcome of the preceding down-event. ● Completing the function on the down-event is essential.
2.5.3 Label in Name (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.2.5.3 (Web) ● 10.2.5.3 (Non-web document) ● 11.2.5.3.1 (Open Functionality Software) ● 11.2.5.3.2 (Closed Software) – Informative only ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially Supports	Web: For most user interface components that include visible text labels, the accessible name matches (or includes) the visible text in the label. The following exceptions exist: ● The accessible name of an interactive element (such as a link, button, or form input) does not contain the visible label, so people who use speech input to navigate and operate content will not be able to access the element. This occurs on the following page: Add comment; Find new comments; Add a section header; Copy or paste image. ● An interactive element (such as a link, button, or form input) does not have an accessible name because its visible label is not programmatically associated with the element, so people who use speech input to navigate and operate content will not be able to access the element. This occurs on the following page: Gemini-Wide.

Criteria	Conformance level	Remarks and explanations
2.5.4 Motion Actuation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.2.5.4 (Web) ● 10.2.5.4 (Non-web document) ● 11.2.5.4 (Open Functionality Software) ● 11.2.5.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	Web: Functionality that can be triggered by device motion or user motion detected by a device can be disabled, and the functionality can be operated without using motion.
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria ● 9.3.1.1 (Web) ● 10.3.1.1 (Non-web document) ● 11.3.1.1.1 (Open Functionality Software) ● 11.3.1.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports	Web: The language of each page is correct and can be determined programmatically.

Criteria	Conformance level	Remarks and explanations
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.1 (Web) • 10.3.2.1 (Non-web document) • 11.3.2.1 (Open Functionality Software) • 11.3.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: When an element receives focus, a change in context (such as a substantial change to the page, the spawning of a pop-up window, or a change in focus) that may disorient the user does not occur.
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.2 (Web) • 10.3.2.2 (Non-web document) • 11.3.2.2 (Open Functionality Software) • 11.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: When a user inputs information or interacts with a control, it does not result in a substantial change to the page that could disorient the user unless the user is informed about the change ahead of time.

Criteria	Conformance level	Remarks and explanations
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.1 (Web) • 10.3.3.1 (Non-web document) • 11.3.3.1.1 (Open Functionality Software) • 11.3.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: For most form controls where an input error is automatically detected, a text message or alert is provided that identifies the field/control where the error was detected and describes the error. The following exceptions exist: • An error for a form input (such as a text input field, radio button, select dropdown, or checkbox) is not identified with a text error message or a text alternative for an image, so people who are blind and/or use a screen reader will not be made aware that an error has occurred. This occurs on the following pages: Create via copy; Gemini-Wide.
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.2 (Web) • 10.3.3.2 (Non-web document) • 11.3.3.2 (Open Functionality Software) • 11.3.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software)	Web: Partially Supports	Web: For most form controls/input fields requiring user input, labels, instructions, and/or error messages are provided to identify the controls/input fields in the form so that users know what input data is expected. The following exceptions exist: • The label of an element is not persistent (always visible on the page), so the element's purpose may be difficult to discover. This occurs on the following pages: Add comment; Find new comments; Reply to comment; Share a document; Scan and comprehend; Add suggestion; Check spelling or grammar; Manipulate link; Generate Document; Write something new with Gemini in Docs; Rewrite text with Gemini in Docs. • The label for a form field is missing, so the field's purpose is not clear. This occurs on the following

Criteria	Conformance level	Remarks and explanations
• 504.2 (Authoring Tool) • 602.3 (Support Docs)		pages: Copy or paste image; Use Gemini to generate a cover image; Write something new with Gemini in Docs; Rewrite text with Gemini in Docs; Use Gemini to generate an image. • The label for a Select or dropdown control is missing, so the field's purpose is not clear. This occurs on the following page: Share a document.
4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria • 9.4.1.1 (Web) • 10.4.1.1 (Non-web document) • 11.4.1.1.1 (Open Functionality Software) • 11.4.1.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata.
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria • 9.4.1.2 (Web) • 10.4.1.2 (Non-web document)	Web: Partially Supports	Web: The name, role, state, and value of most user interface components can be programmatically determined. The following exceptions exist: • A button does not have a programmatic role, so its role (usually button, but sometimes link or something else) is not conveyed to screen readers and other assistive technologies and will not be

Criteria	Conformance level	Remarks and explanations
11.4.1.2.1 (Open Functionality Software) 11.4.1.2.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		- available to people who use those technologies. This occurs on the following page: Create via template; Add comment; Find new comments; Add a table of contents; Reply to comment; Share a document; Add suggestion; Add a table; Use Gemini to generate a cover image; Write something new with Gemini in Docs. - An element is missing or has an incorrect programmatic name, so people who are blind and/or use a screen reader or other assistive technology may not be able to determine the name of the element and may not understand its purpose or content or how to interact with it. This occurs on the following pages: Copy or paste image; Add page numbers; Add a bulleted list. - An element does not have an attribute in its HTML code that will provide its programmatic role to assistive technology or the role assigned is not correct (like assigning a button the role of "checkbox"), so people who are blind and/or use a screen reader or other assistive technology may not be able to understand the name, purpose, or content of the element or how to interact with it. This occurs on the following page: Update chart. - The programmatic state of an element that reveals or hides content ("expanded" or "collapsed") is missing or is used incorrectly, so people who are blind and/or use a screen reader or other assistive technology will not be informed of the current state of the element or the state will be misrepresented. This occurs on the following page: Gemini-Wide. - For an element that allows a user either to select or not select a single option (like a checkbox or radio

Criteria	Conformance level	Remarks and explanations
		buttons) or to select from among 2 or more options (like a select dropdown), the state (such as checked/unchecked or selected/not selected) is not conveyed to assistive technology, so people who are blind and/or use a screen reader or other assistive technology may not be able to understand the purpose of the element, the options available, and whether the element or an option is currently checked. This occurs on the following pages: Add a table of contents; Create via copy; Use Gemini to generate a cover image; Use Gemini to generate an image. ● The HTML code for a link or button is nested inside the code of another link or button, so assistive technologies may not be able to determine the function of the element. This occurs on the following page: Find new comments. ● An element functions as if it has two programmatic roles, so one or both roles may be incorrectly conveyed to people who are blind and/or use a screen reader or other assistive technology since assistive technology can convey only one role for any single element. This occurs on the following page: Gemini - Using a Suggested prompt. ● An element is missing one or more required attributes in its HTML code that would provide its programmatic role, name, state, or another property to assistive technology, so people who are blind and/or use a screen reader or other assistive technology may not be able to understand the name, purpose, or content of the element or how to interact with it. This occurs on the following pages: Header; Insert chart; Add a table of contents;

Criteria	Conformance level	Remarks and explanations
		Change notifications; Check version history; Scan and comprehend; Copy or paste image; Insert image. ● An element has an invalid attribute in its HTML code that is intended to provide its programmatic role, name, state, or another property to assistive technology, so people who are blind and/or use a screen reader or other assistive technology may not be able to understand the name, purpose, or content of the element or how to interact with it. This occurs on the following pages: Add comment; Reply to comment; Copy or paste image; Add suggestion; Tag someone or add mention; Generate Document. ● An element does not have an attribute in its HTML code that will provide its programmatic state (such as "checked"/"not checked") to assistive technology or the state assigned is not correct, so people who are blind and/or use a screen reader or other assistive technology may not be able to understand the current state of the element or how to interact with it. This occurs on the following pages: Find new comments; Print. ● An element with a "link," "button," or "menuitem" role is missing or has an incorrect programmatic name, so people who are blind and/or use a screen reader or other assistive technology may not be able to determine the name of the element and may not understand its purpose or content or how to interact with it. This occurs on the following pages: Find new comments; Reply to comment; Create Image and generate additional ones.

Criteria	Conformance level	Remarks and explanations
		- A form input element does not have a programmatic name, so people who are blind and/or use a screen reader or other assistive technology may not be able to determine the name of the element and may not understand its purpose or how to interact with it. This occurs on the following pages: Write something new with Gemini in Docs. - An iframe does not have a programmatic title that is conveyed to assistive technology, so people who are blind and/or use a screen reader or other assistive technology may not be able to understand the purpose or content of the iframe without browsing its content. This occurs on the following pages: Insert chart; Insert image. - The HTML code for a link or button is nested inside the code of another link or button, so assistive technologies may not be able to determine the function of the element. This occurs on the following pages: Header; Create via template; Find new comments; Update chart. - A form input element does not have a programmatic name, so people who are blind and/or use a screen reader or other assistive technology may not be able to determine the name of the element and may not understand its purpose or how to interact with it. This occurs on the following pages: Check version history.

Table 2: Success Criteria, Level AA

Criteria	Conformance level	Remarks and explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	Web: Live multimedia files with audio are not present, so synchronized captions are not required.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Web: Not Applicable	Web: Prerecorded multimedia files are not present, so audio descriptions are not required.

Criteria	Conformance level	Remarks and explanations
Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
1.3.4 Orientation (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.1.3.4 (Web) ● 10.1.3.4 (Non-web document) ● 11.1.3.4 (Open Functionality Software) ● 11.1.3.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	Web: Orientation of the content is not locked to either landscape or portrait unless a specific orientation is essential for the functionality.
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.1.3.5 (Web) ● 10.1.3.5 (Non-web document) ● 11.1.3.5.1 (Open Functionality Software) ● 11.1.3.5.2 (Closed Software) ● 11.8.2 (Authoring Tool)	Web: Supports	Web: The purpose for each input field that collects an individual's personal data is programmatically defined based on the WCAG list of Input Purposes for User Interface Components.

Criteria	Conformance level	Remarks and explanations
● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria ● 9.1.4.3 (Web) ● 10.1.4.3 (Non-web document) ● 11.1.4.3 (Open Functionality Software) ● 11.1.4.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Partially Supports	Web: Most text and images of regular text have the required color contrast ratio with their backgrounds. The following exceptions exist: ● The color contrast ratio between placeholder text in an input and the input's background is less than 4.5:1, so people who are colorblind or have low vision may have difficulty reading the placeholder text. This occurs on the following pages: Use Gemini to generate a cover image; Generate Document; Write something new with Gemini in Docs; Rewrite text with Gemini in Docs; Use Gemini to generate an image. ● The color contrast ratio between text and its background is less than 4.5:1, so people who are colorblind or have low vision may have difficulty reading the text. This occurs on the following pages: Header; Find new comments; Add a section header; Check version history; Apply text styling; Check spelling or grammar; Print; Insert link; Gemini-Wide; Gemini - Using a Suggested prompt. ● The color contrast ratio on hover or focus between a control's text label and its background is less than 4.5:1, so people who are colorblind or have low

Criteria	Conformance level	Remarks and explanations
		vision may have difficulty reading the text label of the control. This occurs on the following pages: Header; Create via template; Change notifications; Add a section header; Scan and comprehend; Insert image; Create via copy; Apply text styling; Check spelling or grammar; Print; Insert link; Gemini - Using a Suggested prompt. ● The color contrast ratio between text and its background is less than 4.5:1 (or less than 3:1 for large text), so people who are colorblind or have low vision may have difficulty reading the text. This occurs on the following page: Scan and comprehend.
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria ● 9.1.4.4 (Web) ● 10.1.4.4 (Non-web document) ● 11.1.4.4.1 (Open Functionality Software) ● 11.1.4.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Partially Supports	Web: Most content is readable and functional when browser zoom is set to 200% of its initial size. The following exceptions exist: ● Content is lost, clipped, or obscured when the page is zoomed to 200%, so people who have low vision and need to enlarge text to read it may not have access to that content. This occurs on the following pages: Change notifications; Generate Document. ● Functionality is lost when the page is zoomed to 200%, so people who have low vision and need to enlarge text to read it may not have access to this functionality. This occurs on the following pages: Header; Insert chart; Scan and comprehend. ● Text does not respond to increasing the font size in the accessibility settings, so people who have low

Criteria	Conformance level	Remarks and explanations
		vision and need to enlarge text to read it may not have access to that content. This occurs on the following page: Print.
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria ● 9.1.4.5 (Web) ● 10.1.4.5 (Non-web document) ● 11.1.4.5.1 (Open Functionality Software) ● 11.1.4.5.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports	Web: When content can be presented visually using only text, an image of text is not used to present that text.
1.4.10 Reflow (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.1.4.10 (Web) ● 10.1.4.10 (Non-web document) ● 11.1.4.10 (Open Functionality Software) ● 11.1.4.10 (Closed Software) ● 11.8.2 (Authoring Tool)	Web: Does Not Support	Web: The content of most, if not all, pages is not viewable without scrolling horizontally when the viewport is set to 320 CSS pixels wide. The following exceptions exist: ● When the page is adjusted to an equivalent width of 320 pixels and content reflows to fit within the viewport, some content does not fit horizontally, so it cannot be viewed without scrolling. People with low vision who increase the size of text and other content using the browser zoom may have difficulty

Criteria	Conformance level	Remarks and explanations
● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply		accessing the content that can only be seen by horizontal scrolling. This occurs on the following pages: Project Wide; Gemini-Wide. ● When the page is adjusted to an equivalent width of 320 pixels and content reflows to fit within the viewport, some content or functionality becomes unavailable, so people with low vision who increase the size of text and other content using the browser zoom will not be able to access all of the page's content and/or functionality. This occurs on the following pages: Header; Create via template; Find new comments; Insert chart; Add a table of contents; Reply to comment; Resolve comment; Check version history; Share a document; Scan and comprehend; Add suggestion; Create via copy; Apply text styling; Switch to view mode; Request edit access; Adjust margins. ● When the page is adjusted to an equivalent width of 320 pixels and content reflows to fit within the viewport, some content overlaps and cannot be seen or understood, so the overlapping content is not available to people with low vision who increase the size of text and other content using the browser zoom. This occurs on the following pages: Change notifications; Insert image; Generate Document.
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)	Web: Partially Supports	Web: Most of the boundaries and indicators of the visual state(s) of each active user component and any graphics

Criteria	Conformance level	Remarks and explanations
Also applies to: EN 301 549 Criteria 9.1.4.11 (Web) 10.1.4.11 (Non-web document) 11.1.4.11 (Open Functionality Software) 11.1.4.11 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply		required to understand content have a 3:1 color contrast ratio with adjacent color(s) or their background. The following exceptions exist: - The visual boundary of an interactive element (like a radio button or input field) does not have a 3:1 color contrast ratio with the background, so people who are colorblind or have low vision may have difficulty perceiving the boundaries of the interactive element. This occurs on the following pages: Header; Find new comments; Reply to comment; Scan and comprehend; Add suggestion; Adjust margins; Add a table; Write something new with Gemini in Docs; Rewrite text with Gemini in Docs. - An icon (or part of the icon required to understand its content) does not have a 3:1 color contrast ratio with the background or adjacent colors, so people who are colorblind or have low vision may not be able understand the information presented by the icon. This occurs on the following pages: Check version history; Add a table. - The indicator for the state of an interactive element (like a checkbox or radio button) does not have a 3:1 color contrast ratio with the background, so people who are colorblind or have low vision may have difficulty perceiving the state of the interactive element. This occurs on the following pages: Header; Check version history; Adjust margins; Add a table; Add a bulleted list.

Criteria	Conformance level	Remarks and explanations
		● An image or graphic (like a chart) or part of the image/graphic required to understand its content does not have a 3:1 color contrast ratio with the background or adjacent colors, so people who are colorblind or have low vision may not be able understand the information presented by the image/graphic. This occurs on the following pages: Copy or paste image; Gemini-Wide. ● The focus indicator of an interactive element (like a button or input field) does not have a 3:1 color contrast ratio with the background, so people who are colorblind or have low vision may have difficulty perceiving when the interactive element is receiving focus. This occurs on the following pages: Header; Create via template; Find new comments; Insert chart; Add a table of contents; Change notifications; Check version history; Share a document; Copy or paste image; Insert image; Create via copy; Print; Add a table; Gemini-Wide; Write something new with Gemini in Docs; Rewrite text with Gemini in Docs.
1.4.12 Text Spacing (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.1.4.12 (Web) ● 10.1.4.12 (Non-web document)	Web: Partially Supports	Web: For most content, the spacing between letters, words, lines of text and paragraphs can be adjusted with no loss of content or functionality. The following exceptions exist: ● When text spacing is adjusted to help people with vision, reading and cognitive disabilities, some content cannot be seen because it is cut off. This

Criteria	Conformance level	Remarks and explanations
• 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		occurs on the following page: Find new comments; Generate Document. • When text spacing is adjusted to help people with vision, reading, and/or cognitive disabilities, the spacing for some or all text on the page does not adjust. This occurs on the following page: Print.
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially Supports	Web: In most cases when additional content is triggered by pointer hover or keyboard focus, that additional content can be dismissed and hovered over, and the content persists until the user dismisses it. The following exceptions exist: • Content that appears on mouse hover or keyboard focus (such as tooltips, drop-down menus, or popups) is not dismissible, so it obscures all or part of the original content on the page. This occurs on the following pages: Header; Add comment; Find new comments; Insert chart; Accept or reject suggestions; Reply to comment; Resolve comment; Check version history; Share a document; Scan and comprehend; Add suggestion; Check spelling or grammar; Update chart; Manipulate link; Gemini - Response Sources. • Content that appears on mouse hover (such as tooltips, drop-down menus, or popups) disappears when the mouse pointer is moved over that content, meaning people with disabilities, especially people with low vision who need to magnify text, may not be able to read the additional content. This occurs

Criteria	Conformance level	Remarks and explanations
		on the following pages: Header; Check version history; Share a document; Update chart; Request edit access.
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria ● 9.2.4.5 (Web) ● 10.2.4.5 (Non-web document) – Does not apply ● 11.2.4.5 (Open Functionality Software) – Does not apply ● 11.2.4.5 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports	Web: Multiple ways are available to find other pages on the site.
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria ● 9.2.4.6 (Web) ● 10.2.4.6 (Non-web document)	Web: Partially Supports	Web: Most headings and labels for form and interactive controls are informative. The following exceptions exist: ● A programmatic label for a control or form input field does not convey the purpose of the control or input, so people who are blind and/or use a screen reader may not understand what the control does or what data to enter. This occurs on the following pages: Find new comments; Check version history; Check

Criteria	Conformance level	Remarks and explanations
• 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		spelling or grammar; Create Image and generate additional ones. • Multiple buttons have identical programmatic labels but different functionality, and there is no programmatic context, so people who are blind and/or use a screen reader will not know or may be confused or misled about what each button does. This occurs on the following pages: Find new comments; Create Image and generate additional ones; Gemini-Wide; Inline Prompt Editing.
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.7 (Web) • 10.2.4.7 (Non-web document) • 11.2.4.7 (Open Functionality Software) • 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: In most cases, it is visually apparent which page element is currently receiving keyboard focus. The following exceptions exist: • An interactive element (such as a link, button, or form input) does not have a visual focus indicator, so sighted people who use a keyboard to navigate content will not know when that element is receiving focus. This occurs on the following pages: Header; Create via template; Add comment; Find new comments; Insert chart; Add a table of contents; Reply to comment; Change notifications; Add a section header; Check version history; Add suggestion; Tag someone or add mention; Add a bulleted list; Write something new with Gemini in Docs. • The visual focus indicator for an interactive element (such as a link, button, or form input) is not visible, so sighted people who use a keyboard to navigate content will not know when that element is receiving focus. This occurs on the following pages: Scan and comprehend; Use Gemini to generate a cover image; Use Gemini to generate an image.

Criteria	Conformance level	Remarks and explanations
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria ● 9.3.1.2 (Web) ● 10.3.1.2 (Non-web document) ● 11.3.1.2 (Open Functionality Software) – Does not apply ● 11.3.1.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Partially Supports	Web: On most pages, the language of each section of content that is different from the default language of the page is correctly identified and can be determined programmatically. The following exceptions exist: ● A portion of content on a page that is in a different language from the rest of the content on the page is not programmatically assigned the language for that portion of content, so screen readers may mispronounce that part of the content. This occurs on the following page: Gemini-Wide.
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria ● 9.3.2.3 (Web) ● 10.3.2.3 (Non-web document) – Does not apply ● 11.3.2.3 (Open Functionality Software) – Does not apply ● 11.3.2.3 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs)	Web: Supports	Web: Navigation patterns that are repeated on web pages are presented in the same relative order each time they appear and do not change order when navigating through the site.

Criteria	Conformance level	Remarks and explanations
Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs		
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria ● 9.3.2.4 (Web) ● 10.3.2.4 (Non-web document) – Does not apply ● 11.3.2.4 (Open Functionality Software) – Does not apply ● 11.3.2.4 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports	Web: Labels, names, and text alternatives for content that have the same functionality across multiple web pages are consistently identified.
3.3.3 Error Suggestion (Level AA) Also applies to:	Web: Supports	Web: If input errors are automatically detected, suggestions are provided in text for correcting the input in a timely and

Criteria	Conformance level	Remarks and explanations
EN 301 549 Criteria ● 9.3.3.3 (Web) ● 10.3.3.3 (Non-web document) ● 11.3.3.3 (Open Functionality Software) ● 11.3.3.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		accessible manner before the data is submitted to the server.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria ● 9.3.3.4 (Web) ● 10.3.3.4 (Non-web document) ● 11.3.3.4 (Open Functionality Software) ● 11.3.3.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports	Web: If the user can change or delete legal transactions, financial transactions, student exam responses, or data transactions that are unrecoverable or unintentionally modify or delete data, the changes and/or deletions are reversible, verified, or confirmed.

Criteria	Conformance level	Remarks and explanations
4.1.3 Status Messages (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.4.1.3 (Web) 10.4.1.3 (Non-web document) 11.4.1.3 (Open Functionality Software) 11.4.1.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially Supports	Web: In most cases, status messages can be programmatically determined and presented by assistive technologies without receiving focus. The following exceptions exist: A status message is not automatically announced by the screen reader, so people who are blind and/or use a screen reader or other assistive technology may completely miss the status message or they may not hear it in a timely fashion. This occurs on the following pages: Find new comments; Insert chart; Check version history; Insert image; Create via copy; Request edit access; Gemini-Wide; Generate Document.

Table 3: Success Criteria, Level AAA

Notes: Not evaluated. Google Docs was not assessed for WCAG 2.1 Level AAA conformance.

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Chapter 3: [Functional Performance Criteria](#) (FPC)

Criteria	Conformance level	Remarks and explanations
302.1 Without Vision	Web: Partially Supports	Web: Most functionality is usable without vision. Exceptions are noted in: ● 1.1.1 Non-Text Content ● 1.3.1 Info and Relationships ● 1.3.2 Meaningful Sequence ● 1.4.1 Use of Color ● 2.1.1 Keyboard ● 2.1.2 No Keyboard Trap ● 2.2.1 Timing Adjustable ● 2.4.3 Focus Order ● 2.4.4 Link Purpose (in context) ● 2.4.6 Headings and Labels ● 3.1.2 Language of Parts ● 3.3.1 Error Identification ● 4.1.2 Name, Role, Value
302.2 With Limited Vision	Web: Partially Supports	Web: Most functionality is usable with limited vision. Exceptions are noted in: ● 1.1.1 Non-Text Content ● 1.3.1 Info and Relationships ● 1.3.2 Meaningful Sequence ● 1.4.1 Use of Color ● 1.4.3 Contrast (minimum) ● 1.4.4 Resize Text ● 2.1.1 Keyboard ● 2.1.2 No Keyboard Trap ● 2.2.1 Timing Adjustable ● 2.4.3 Focus Order ● 2.4.4 Link Purpose (in context)

Criteria	Conformance level	Remarks and explanations
		2.4.6 Headings and Labels 2.4.7 Focus Visible 3.1.2 Language of Parts 3.3.1 Error Identification 3.3.2 Labels or Instructions 4.1.2 Name, Role, Value
302.3 Without Perception of Color	Web: Partially Supports	Web: Most functionality is usable without perception of color. Exceptions are noted in: 1.4.1 Use of Color 1.4.3 Contrast (minimum) 3.3.1 Error Identification
302.4 Without Hearing	Web: Partially Supports	Web: Most functionality is usable without hearing. Exceptions are noted in: 1.1.1 Non-Text Content 3.1.2 Language of Parts
302.5 With Limited Hearing	Web: Partially Supports	Web: Most functionality is usable with limited hearing. Exceptions are noted in: 1.1.1 Non-Text Content 3.1.2 Language of Parts
302.6 Without Speech	Web: Not Applicable	Web: The product does not require the use of speech.
302.7 With Limited Manipulation	Web: Partially Supports	Web: Most functionality is usable with limited manipulation and does not require fine motor control or simultaneous manual operations. Exceptions are noted in: 2.1.1 Keyboard 2.1.2 No Keyboard Trap 2.2.1 Timing Adjustable 2.4.3 Focus Order 2.4.4 Link Purpose (in context)

Criteria	Conformance level	Remarks and explanations
		2.4.6 Headings and Labels 2.4.7 Focus Visible 4.1.2 Name, Role, Value
302.8 With Limited Reach and Strength	Web: Supports	Web: All functionality is usable with limited reach and strength.
302.9 With Limited Language, Cognitive, and Learning Abilities	Web: Partially Supports	Web: Most functionality is usable by people with limited language, cognitive, and learning abilities. People with cognitive disabilities have varying needs for features that allow them to adapt content and work with assistive technology. Exceptions are noted in: 1.1.1 Non-Text Content 1.3.1 Info and Relationships 1.3.2 Meaningful Sequence 1.4.1 Use of Color 2.1.1 Keyboard 2.2.1 Timing Adjustable 2.2.2 Pause, Stop, Hide 2.4.3 Focus Order 2.4.4 Link Purpose (in context) 2.4.6 Headings and Label 2.4.7 Focus Visible 3.1.2 Language of Parts 3.3.1 Error Identification 3.3.2 Labels or Instructions 4.1.2 Name, Role, Value

Chapter 4: Hardware

Notes: Not applicable. The product is not a hardware product.

Chapter 5: Software

Notes: Google Docs is a web application, so its compliance with some of this chapter's criteria is dependent on the accessibility features available in the browser and operating system used to access this application.

Criteria	Conformance level	Remarks and explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.1 section	See information in WCAG 2.1 section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Web: Not Applicable	Web: The website or application is not platform software, so this requirement does not apply.
502.2.2 No Disruption of Accessibility Features	Web: Supports	Web: The website or application does not disrupt platform (browser and OS) features that are defined in the platform documentation as accessibility features.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Web: Partially Supports	Web: The role, state(s), properties, boundary, name, and description of most objects can be programmatically determined, so those attributes can be perceived and conveyed by assistive technology. Exceptions are noted in: ● 4.1.2 Name, Role, Value
502.3.2 Modification of Object Information	Web: Partially Supports	Web: For most objects that allow the user to set their respective properties and/or state, the act of setting a property or state is available programmatically, so that it

Criteria	Conformance level	Remarks and explanations
		can be perceived and performed using assistive technology. Exceptions are noted in: ● 4.1.2 Name, Role, Value
502.3.3 Row, Column, and Headers	Web: Partially Supports	Web: In most instances when a data table is present, all information in the data cells and the row and/or column headers associated with each data cell are available programmatically, so they can be perceived and conveyed by assistive technology. Exceptions are noted in: ● 1.3.1 Info and Relationships
502.3.4 Values	Web: Partially Supports	Web: For most objects that have a current value or have a set or range of values associated with the object, the value(s) is available programmatically, so it can be perceived and conveyed by assistive technology. Exceptions include: ● 4.1.2 Name, Role, Value
502.3.5 Modification of Values	Web: Partially Supports	Web: For most objects that allow the user to set or modify its value, the act of setting a value is available programmatically, so that it can be perceived and performed using assistive technology. Exceptions include: ● 4.1.2 Name, Role, Value
502.3.6 Label Relationships	Web: Partially Supports	Web: For most elements that act as a label for another element and elements that are labelled by another element, the labelling relationship is programmatically determinable, so it can be perceived and conveyed by assistive technology. Exceptions are noted in: ● 1.3.1 Info and Relationships ● 4.1.2 Name, Role, Value
502.3.7 Hierarchical Relationships	Web: Partially Supports	Web: When a page contains elements that have a parent-child relationship, those relationships are

Criteria	Conformance level	Remarks and explanations
		programmatically determinable, so they can be perceived by assistive technology. ● 1.3.1 Info and Relationships
502.3.8 Text	Web: Supports	Web: The content of text objects, text attributes, and the boundary of text rendered to the screen, are programmatically determinable.
502.3.9 Modification of Text	Web: Supports	Web: All text that can be set by the user is capable of being set programmatically, including through assistive technology.
502.3.10 List of Actions	Web: Supports	Web: For objects, a list of all actions that can be executed on that object are programmatically determinable.
502.3.11 Actions on Objects	Web: Partially Supports	Web: For most of the elements on which one or more actions may be performed, all of those actions are available programmatically, so that each action can be performed using assistive technology. Exceptions include: ● 2.1.1 Keyboard
502.3.12 Focus Cursor	Web: Supports	Web: The application exposes information and mechanisms necessary to track focus, text insertion point, and selection attributes of most user interface components.
502.3.13 Modification of Focus Cursor	Web: Supports	Web: All focus, text insertion point, and selection attributes that can be set by the user can be set programmatically, including using assistive technology.
502.3.14 Event Notification	Web: Partially Supports	Web: In most cases, status messages relevant to user interactions are available to, and presented by, assistive technology. Exceptions include: ● 4.1.3 Status Messages

Criteria	Conformance level	Remarks and explanations
502.4 Platform Accessibility Features	Web: Supports	Web: The application does not have independent accessibility features. It utilizes the accessibility features of the browser and operating system used to access it.
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Web: Not Applicable	Web: The website or application is not a native software application to apply user preferences.
503.3 Alternative User Interfaces	Web: Not Applicable	Web: The website or application does not offer an alternative user interface.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Web: Supports	Web: The website or application contains media with an audio component that has closed captions and is in the same level as the volume adjustment control.
503.4.2 Audio Description Controls	Web: Not Applicable	Web: The website or application does not contain media with a video component
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	Web: Partially Supports	Web: In most cases, as an authoring tool, Google Docs does support accessible content creation. Exceptions include: ● The option to provide table row headers is not provided in Docs.
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Web: Partially Supports	Web: In its capacity as an authoring tool, the website or application does not always preserve accessibility information when converting content from one format to another, so some or all of the information in the original

Criteria	Conformance level	Remarks and explanations
		format necessary to make portions of the content accessible is not provided in the new format, and this content will not be available to people with disabilities.
504.2.2 PDF Export	Web: Partially Supports	Web: In its capacity as an authoring tool, the website or application does not preserve some accessibility information when converting content into PDF format, some or all of the information in the original format necessary to make portions of the content accessible is not provided in the PDF format, and this content will not be available to people with disabilities.
504.3 Prompts	Web: Does Not Support	Web: In most, if not all, instances in its capacity as an authoring tool, the website or application does not prompt content creators to make the content accessible during or after creation, so the information necessary to make portions of the content accessible may not be added and that content will not be available to some people with disabilities. Examples include in the following page: ● Image suggestions in Gemini side panel and many pages in Doc's web
504.4 Templates	Web: Partially Supports	Web: In most instances in its capacity as an authoring tool, the website or application does provide templates that allow the creation of accessible content, so content created using these templates would include content that would be accessible to people with disabilities. However, some issues are included throughout, such as missing alt text on images. Additionally, there is an absence of at least one template clearly marked as accessible or conformant to EN 301549 and Section 508 requirements.

Chapter 6: [Support Documentation and Services](#)

Criteria	Conformance level	Remarks and explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Web: Not Applicable	Web: Support documentation for this product exists but is verified in another Accessibility Conformance Report.
602.3 Electronic Support Documentation	Web: Not Applicable	Web: Support documentation for this product exists but is verified in another Accessibility Conformance Report.
602.4 Alternate Formats for Non-Electronic Support Documentation	Web: Not Applicable	Web: Support documentation for this product exists but is verified in another Accessibility Conformance Report.
603 Support Services		
603.2 Information on Accessibility and Compatibility Features	Web: Not Applicable	Web: Support Services for this product exists but is verified in another Accessibility Conformance Report.
603.3 Accommodation of Communication Needs	Web: Not Applicable	Web: Support Services for this product exists but is verified in another Accessibility Conformance Report.

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Clause 4: [Functional Performance Statements](#) (FPS)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Web: Partially Supports	Web: Most functionality is usable without vision. Exceptions are noted in: ● 1.1.1 Non-Text Content ● 1.3.1 Info and Relationships ● 1.3.2 Meaningful Sequence ● 1.4.1 Use of Color ● 2.1.1 Keyboard ● 2.1.2 No Keyboard Trap ● 2.2.1 Timing Adjustable ● 2.4.3 Focus Order ● 2.4.4 Link Purpose (in context) ● 2.4.6 Headings and Labels ● 3.1.2 Language of Parts ● 3.3.1 Error Identification ● 4.1.2 Name, Role, Value ● 4.1.3 Status Messages
4.2.2 Usage with limited vision	Web: Partially Supports	Web: Most functionality is usable with limited vision. Exceptions are noted in: ● 1.1.1 Non-Text Content ● 1.3.1 Info and Relationships ● 1.3.2 Meaningful Sequence ● 1.4.1 Use of Color ● 1.4.3 Contrast (minimum) ● 1.4.4 Resize Text ● 1.4.10 Reflow

Criteria	Conformance Level	Remarks and Explanations
		1.4.11 Non-Text Contrast 1.4.12 Text Spacing 1.4.13 Content on Hover or Focus 2.1.1 Keyboard 2.1.2 No Keyboard Trap 2.2.1 Timing Adjustable 2.4.3 Focus Order 2.4.4 Link Purpose (in context) 2.4.6 Headings and Labels 2.4.7 Focus Visible 3.1.2 Language of Parts 3.3.1 Error Identification 3.3.2 Labels or Instructions 4.1.2 Name, Role, Value
4.2.3 Usage without perception of colour	Web: Partially Supports	Web: Most functionality is usable without perception of color. Exceptions are noted in: 1.4.1 Use of Color 1.4.3 Contrast (minimum) 1.4.11 Non-Text Contrast 3.3.1 Error Identification
4.2.4 Usage without hearing	Web: Partially Supports	Web: Most functionality is usable without hearing. Exceptions are noted in: 1.1.1 Non-Text Content 3.1.2 Language of Parts
4.2.5 Usage with limited hearing	Web: Partially Supports	Web: Most functionality is usable with limited hearing. Exceptions are noted in: 1.1.1 Non-Text Content 3.1.2 Language of Parts
4.2.6 Usage without vocal capability	Web: Not Applicable	Web: The product does not require the use of speech or other vocal output.

Criteria	Conformance Level	Remarks and Explanations
4.2.7 Usage with limited manipulation or strength	Web: Partially Supports	Web: Most functionality is usable by people with limited manipulation and does not require manipulation, simultaneous action, or hand strength. Exceptions are noted in: ● 1.4.13 Content on Hover or Focus ● 2.1.1 Keyboard ● 2.1.2 No Keyboard Trap ● 2.2.1 Timing Adjustable ● 2.4.3 Focus Order ● 2.4.4 Link Purpose (in context) ● 2.4.6 Headings and Labels ● 2.4.7 Focus Visible ● 2.5.3 Label in Name ● 4.1.2 Name, Role, Value
4.2.8 Usage with limited reach	Web: Supports	Web: All functionality is usable by people with limited reach. ● 1.4.13 Content on Hover or Focus ● 2.5.3 Label in Name
4.2.9 Minimize photosensitive seizure triggers	Web: Supports	Web: All functionality may be operated in a mode that minimizes the potential for triggering photosensitive seizures.
4.2.10 Usage with limited cognition	Web: Partially Supports	Web: Most functionality is usable by people with limited language, cognitive, and learning abilities. People with cognitive disabilities have varying needs for features that allow them to adapt content and work with assistive technology. Exceptions are noted in: ● 1.1.1 Non-Text Content ● 1.3.1 Info and Relationships ● 1.3.2 Meaningful Sequence ● 1.4.1 Use of Color ● 1.4.10 Reflow

Criteria	Conformance Level	Remarks and Explanations
		1.4.12 Text Spacing 1.4.13 Content on Hover or Focus 2.1.1 Keyboard 2.2.1 Timing Adjustable 2.2.2 Pause, Stop, Hide 2.4.3 Focus Order 2.4.4 Link Purpose (in context) 2.4.6 Headings and Labels 2.4.7 Focus Visible 2.5.3 Label in Name 3.1.2 Language of Parts 3.3.1 Error Identification 3.3.2 Labels or Instructions 4.1.2 Name, Role, Value 4.1.3 Status Messages
4.2.11 Privacy	Web: Supports	Web: The Google Docs web pages do not provide any privacy features

Clause 5: Generic Requirements

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 General	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.2 Auditory output delivery including speech	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.3 Auditory output correlation	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.4 Speech output user control	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.5 Speech output automatic interruption	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.6 Speech output for non-text content	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.7 Speech output for video information	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.8 Masked entry	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.9 Private access to personal data	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.10 Non-interfering audio output	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.11 Private listening	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.12 Speaker volume	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.13 Volume reset	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.14 Spoken languages	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.15 Non-visual error identification	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.16 Receipts, tickets, and transactional outputs	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.4 Functionality closed to text enlargement	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from enlarging text.
5.1.5 Visual output for auditory information	Web: Not applicable	Web: The criterion is not relevant to the product. The product does not have a feature relevant to 5.1.5 Visual output for auditory information.
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from operating a keyboard interface.
5.1.6.2 Input focus	Web: Not applicable	Web: The product does not contain functionality limited by characteristics that prevent a user from operating a keyboard interface.
5.2 Activation of accessibility features	Web: Supports	Web: The product supports activation of an accessibility feature
5.3 Biometrics	Web: Not applicable	Web: The criterion is not relevant to the product. The product does not have a feature relevant to 5.3 Biometrics.

Criteria	Conformance Level	Remarks and Explanations
5.4 Preservation of accessibility information during conversion	Web: Partially Supports	Web: The product does not preserve some accessibility information when converting content from one format to another, so some or all of the information in the original format necessary to make portions of the content accessible is not provided in the new format, and this content will not be available to people with disabilities.
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Web: Not applicable	Web: The criterion is not relevant to the product. The product does not have a feature relevant to 5.5 Operable parts – 5.5.1 Means of operation.
5.5.2 Operable parts discernibility	Web: Not applicable	Web: The criterion is not relevant to the product. The product does not have a feature relevant to 5.5 Operable parts – 5.5.1 Means of operation.
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Web: Not applicable	Web: The criterion is not relevant to the product. The product does not have a feature relevant to 5.6 Locking or toggle controls – 5.6.1 Tactile or auditory status.
5.6.2 Visual status	Web: Not applicable	Web: The criterion is not relevant to the product. The product does not have a feature relevant to 5.6 Locking or toggle controls – 5.6.2 Visual status.
5.7 Key repeat	Web: Not applicable	Web: The criterion is not relevant to the product. The product does not have a feature relevant to 5.7 Key repeat.

Criteria	Conformance Level	Remarks and Explanations
5.8 Double-strike key acceptance	Web: Not applicable	Web: The criterion is not relevant to the product. The product does not have a feature relevant to 5.8 Double-strike key acceptance.
5.9 Simultaneous user actions	Web: Supports	Web: The product does not require simultaneous user actions. The product is compatible with system settings for sequential key presses, such as Sticky Keys.

Clause 6: ICT with Two-Way Voice Communication

Criteria	Conformance Level	Remarks and Explanations
6.1 Audio bandwidth for speech	Not Applicable	The product does not have two-way voice communication.
6.2 Real-time text (RTT) functionality	Heading cell – no response required	Heading cell – no response required
6.2.1.1 RTT communication	Not Applicable	The product does not have two-way voice communication.
6.2.1.2 Concurrent Gmail and text	Not Applicable	The product does not have two-way voice communication.
6.2.2.1 Visually distinguishable display	Not Applicable	The product does not have two-way voice communication.
6.2.2.2 Programmatically determinable send and receive direction	Not Applicable	The product does not have two-way voice communication.

Criteria	Conformance Level	Remarks and Explanations
6.2.2.3 Speaker identification	Not Applicable	The product does not have two-way voice communication.
6.2.2.4 Visual indicator of Audio with RTT	Not Applicable	The product does not have two-way voice communication.
6.2.3 Interoperability	Not Applicable	The product does not have two-way voice communication.
6.2.4 RTT responsiveness	Not Applicable	The product does not have two-way voice communication.
6.3 Caller ID	Not Applicable	The product does not have two-way voice communication.
6.4 Alternatives to Gmail-based services	Not Applicable	The product does not have two-way voice communication.
6.5 Video communication	Heading cell – no response required	Heading cell – no response required
6.5.1 General (informative)	Heading cell – no response required	Heading cell – no response required
6.5.2 Resolution	Not Applicable	
6.5.3 Frame rate	Not Applicable	
6.5.4 Synchronization between audio and video	Not Applicable	
6.5.5 Visual indicator of audio with video	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
6.5.6 Speaker identification with video (sign language) communication	Not Applicable	
6.6 Alternatives to video-based services (advisory only)	Advisory – no response required	Advisory – no response required

Clause 7: ICT with Video Capabilities

Criteria	Conformance Level	Remarks and Explanations
7.1 Caption processing technology	Heading cell – no response required	Heading cell – no response required
7.1.1 Captioning playback	Web: Not Applicable	Web: The website or application does not contain any media
7.1.2 Captioning synchronization	Web: Not Applicable	Web: The website or application does not contain any media
7.1.3 Preservation of captioning	Web: Not Applicable	Web: The website or application does not transmit, convert, or record video that has synchronized audio.
7.1.4 Captions characteristics	Web: Not Applicable	Web: The website or application does not contain any media
7.1.5 Spoken subtitles	Web: Not Applicable	Web: The website or application does not contain any media

Criteria	Conformance Level	Remarks and Explanations
7.2.1 Audio description playback	Web: Not Applicable	Web: The website or application does not contain any media
7.2.2 Audio description synchronization	Web: Not Applicable	Web: The website or application does not contain an audio description control.
7.3 User controls for captions and audio description	Web: Not Applicable	Web: The website or application does not contain any media

Clause 8: Hardware

Criteria	Conformance Level	Remarks and Explanations
8.1.1 Generic requirements	Heading cell – no response required	Heading cell – no response required
8.1.2 Standard connections	Not Applicable	The product is not a hardware product.
8.1.3 Colour	Not Applicable	The product is not a hardware product.
8.2 Hardware products with speech output	Heading cell – no response required	Heading cell – no response required
8.2.1.1 Speech volume range	Not Applicable	The product is not a hardware product.
8.2.1.2 Incremental volume control	Not Applicable	The product is not a hardware product.
8.2.2.1 Fixed-line devices	Not Applicable	The product is not a hardware product.
8.2.2.2 Wireless communication devices	Not Applicable	The product is not a hardware product.

Criteria	Conformance Level	Remarks and Explanations
8.3 Stationary ICT	Heading cell – no response required	Heading cell – no response required
8.3.2.1 Unobstructed high forward reach	Not Applicable	The product is not a hardware product.
8.3.2.2 Unobstructed low forward reach	Not Applicable	The product is not a hardware product.
8.3.2.3.1 Clear space	Not Applicable	The product is not a hardware product.
8.3.2.3.2 Obstructed (< 510 mm) forward reach	Not Applicable	The product is not a hardware product.
8.3.2.3.3 Obstructed (< 635 mm) forward reach	Not Applicable	The product is not a hardware product.
8.3.2.4 Knee and toe clearance width	Not Applicable	The product is not a hardware product.
8.3.2.5 Toe clearance	Not Applicable	The product is not a hardware product.
8.3.2.6 Knee clearance	Not Applicable	The product is not a hardware product.
8.3.3.1 Unobstructed high side reach	Not Applicable	The product is not a hardware product.
8.3.3.2 Unobstructed low side reach	Not Applicable	The product is not a hardware product.
8.3.3.3.1 Obstructed (≤ 255 mm) side reach	Not Applicable	The product is not a hardware product.
8.3.3.3.2 Obstructed (≤ 610 mm) side reach	Not Applicable	The product is not a hardware product.
8.3.4.1 Change in level	Not Applicable	The product is not a hardware product.
8.3.4.2 Clear floor or ground space	Not Applicable	The product is not a hardware product.
8.3.4.3.2 Forward approach	Not Applicable	The product is not a hardware product.
8.3.4.3.3 Parallel approach	Not Applicable	The product is not a hardware product.
8.3.5 Visibility	Not Applicable	The product is not a hardware product.
8.3.6 Installation instructions	Not Applicable	The product is not a hardware product.
8.4 Mechanically Operable parts	Heading cell – no response required	Heading cell – no response required
8.4.1 Numeric keys	Not Applicable	The product is not a hardware product.
8.4.2.1 Means of operation of mechanical parts	Not Applicable	The product is not a hardware product.

Criteria	Conformance Level	Remarks and Explanations
8.4.2.2 Force of operation of mechanical parts	Not Applicable	The product is not a hardware product.
8.4.3 Keys, tickets and fare cards	Not Applicable	The product is not a hardware product.
8.5 Tactile indication of speech mode	Not Applicable	The product is not a hardware product.

Clause 9: Web

Notes: The ICT covered by this report is a web application. As such, its accessibility requirements are covered in the WCAG 2.1 section.

Clause 10: Non-Web Documents

Criteria	Conformance Level	Remarks and Explanations
10.0 General (informative)	Heading cell – no response required	Heading cell – no response required
10.1.1.1 through 10.4.1.3	See WCAG 2.1 section	See information in WCAG 2.1 section
10.5 Caption positioning	Not Applicable	
10.6 Audio description timing	Not Applicable	

Clause 11: Software

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See WCAG 2.1 section	See information in WCAG 2.1 section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.3 Use of accessibility services	See information in 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.4 Assistive technology	Web: Not Applicable	Web: The Product is not an assistive technology.

Criteria	Conformance Level	Remarks and Explanations
11.5.2.5 Object information	Web: Partially Supports	Web: The role, states, properties, boundary, name, and description of most objects can be programmatically determined, so those attributes can be perceived and conveyed by assistive technology. Exceptions are noted in: ● 4.1.2 Name, Role, Value
11.5.2.6 Row, column, and headers	Web: Supports	Web: In all instances when a data table is present, all information in the data cells and the row and/or column headers associated with each data cell are available programmatically, so they can be perceived and conveyed by assistive technology.
11.5.2.7 Values	Web: Partially Supports	Web: For most objects that have a current value or have a set or range of values associated with the object, the values is available programmatically, so it can be perceived and conveyed by assistive technology. Exceptions are noted in: ● 4.1.2 Name, Role, Value
11.5.2.8 Label relationships	Web: Partially Supports	Web: For most elements that act as a label for another element and elements that are labeled by another element, the labeling relationship is programmatically determinable, so it can be perceived and conveyed by assistive technology. Exceptions are noted in: ● 4.1.2 Name, Role, Value
11.5.2.9 Parent-child relationships	Web: Supports	Web: For all elements that have a parent-child relationship, those relationships are programmatically determinable, so they can be perceived by assistive technology.

Criteria	Conformance Level	Remarks and Explanations
11.5.2.10 Text	Web: Partially Supports	Web: Most text, text attributes (such as whether text is static or editable), and text boundaries are programmatically determinable, so they can be perceived and conveyed by assistive technology. Exceptions are noted in: ● 1.3.2 Meaningful Sequence
11.5.2.11 List of available actions	Web: Partially Supports	Web: For most objects programmatic role information and actions are programmatically determinable, so they can be conveyed by assistive technology. Exceptions are noted in: ● 4.1.2 Name, Role, Value
11.5.2.12 Execution of available actions	Web: Partially Supports	Web: For most of the elements on which one or more actions may be performed, all of those actions are available programmatically, so that each action can be performed using assistive technology. Exceptions include: ● 2.1.1 Keyboard Navigation
11.5.2.13 Tracking of focus and selection attributes	Web: Supports	Web: Users can track focus, select items, and insert focus into editable text.
11.5.2.14 Modification of focus and selection attributes	Web: Supports	Web: Users are not prevented from programmatically modifying user interface elements involved with text editing.
11.5.2.15 Change notification	Web: Partially Supports	Web: Most Status messages relevant to user interactions are available to, and presented by, assistive technology. Exceptions are noted in: ● 4.1.3 Status Message

Criteria	Conformance Level	Remarks and Explanations
11.5.2.16 Modifications of states and properties	Web: Partially Supports	Web: For most objects that allow the user to set or modify its states or properties, modifications can be made using assistive technology. Exceptions are noted in: ● 4.1.2 Name, Role, Value
11.5.2.17 Modifications of values and text	Web: Partially Supports	Wb: For most objects that have a current value and text or have a set or range of value associated with the objects, the values and text is available programmatically, so it can be conveyed by assistive technology. Exceptions are noted in: ● 4.1.2 Name, Role, Value
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Web: Not Applicable	Web: The product is not platform software, so this clause does not apply.
11.6.2 No disruption of accessibility features	Web: Supports	Web: The product does not disrupt platform features that are defined in the platform documentation as accessibility features.
11.7 User preferences	Web: Supports	Web: The website or application allows users to set or modify color, contrast, font type and size, and focus cursor.
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
11.8.2 Accessible content creation	Web: Partially Supports	Web: In its capacity as an authoring tool, the website or application does allow accessible content creation. Exceptions include: ● The option to provide table row headers is not provided
11.8.3 Preservation of accessibility information in transformations	Web: Partially Supports	Web: In its capacity as an authoring tool, the website or application does not preserve some accessibility information when converting content from one format to another, so some or all of the information in the original format necessary to make portions of the content accessible is not provided in the new format, and this content will not be available to people with disabilities.
11.8.4 Repair assistance	Web: Does Not Support	Web: In its capacity as an authoring tool, the website or application does not prompt content creators to make the content accessible during or after creation, so the information necessary to make portions of the content accessible may be added and that content will be available to some people with disabilities. Examples include: ● Entire Docs
11.8.5 Templates	Web: Partially Supports	Web: In most instances in its capacity as an authoring tool, the website or application does provide templates that allow the creation of accessible content, so content created using these templates would include content that would be accessible to people with disabilities. However, some issues are included throughout, such as missing alt text on images. Additionally, there is an absence of at least one template clearly marked as accessible or conformant to EN 301549 and Section 508 requirements.

Clause 12: Documentation and Support Services

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Web: Not applicable	Web: The Accessibility and compatibility features are used across multiple Google products and are evaluated in a separate ACR.
12.1.2 Accessible documentation	Web: Not applicable	Web: The Accessibility and compatibility features are used across multiple Google products and are evaluated in a separate ACR.
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Web: Not Evaluated	Web: The accessibility and compatibility information are used across multiple Google products and are evaluated in a separate ACR.
12.2.3 Effective communication	Web: Not applicable	
12.2.4 Accessible documentation	Web: Not applicable	Web: The accessibility and compatibility Documentation is used across multiple Google products and are evaluated in a separate ACR.

Clause 13: ICT Providing Relay or Emergency Service Access

Notes: Not applicable. The product does not provide relay or emergency service access.

Criteria	Conformance Level	Remarks and Explanations
13.1 Relay services requirements	Heading cell – no response required	Heading cell – no response required
13.1.2 Text relay services	Not applicable	The product does not provide relay or emergency services.
13.1.3 Sign relay services	Not applicable	The product does not provide relay or emergency services.
13.1.4 Lip-reading relay services	Not applicable	The product does not provide relay or emergency services.
13.1.5 Captioned telephony services	Not applicable	The product does not provide relay or emergency services.
13.1.6 Speech to speech relay services	Not applicable	The product does not provide relay or emergency services.
13.2 Access to relay services	Not applicable	The product does not provide relay or emergency services.
13.3 Access to emergency services	Not applicable	The product does not provide relay or emergency services.

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