

## **Training Presentation**







**XQG65-11SU** 



## **WASHER DRYER COMBO**

## THIS IS A SINGLE FRONT LOAD THAT BOTH WASHES AND DRIES

Features:



Portable 110v Operation Non Vented Drying Multiple Wash Options Economical – Low Water Consumption



## **SPECIFICATIONS**

#### FRONT LOAD WASHER DRYER COMBO UNITS

#### Front Load Washer and Dryer Combo Units

Revised-11/01/02

XQG50-11	11.0 lbs. Capacity Washer/	Dryer Combo		
	Stainless Steel Tub     Ultra-Quiet Operation     7 Fabric Care Wash Cycles     Auto Select Wash/Rinse Temp.     Water-Saving Rinse Option     Spin Cycle Op (Off Option	<ul> <li>Detergent, Fabric Softener and Bleach Dispenser</li> <li>Self Locking Door</li> <li>Adjustable Leveling Legs</li> <li>Retractable Casters</li> <li>1.5 Cu. 5t. Tub</li> </ul>	Unit Dimensions: (WxDxH inches) 23 7/8" x 21 9/16" x 33 3/4" Shipping Weight: 172 lbs.	· .
UPC: 0-51673-10500-4	• Spin Cycle On/On Option WARRANTY-In-Home Service • 12 Mor	• 1.5 CU. PC. TUD	Container Quantity: 150 (40' HQ)	
X0665-115U	14.3 lbs. Capacity Front-Load Washer/Dryer Combo			M D
	<ul> <li>800 RPM Spin Speed</li> <li>Stainless Steel Tub</li> <li>Ultra-Quiet Operation</li> <li>8 Fabric Care Wash Cycles</li> <li>Auto Select Wash/Rinse Temp.</li> <li>Water-Saving Rinse Option</li> <li>Detergent and Fabric Softener</li> </ul>	Dispenser • Spin Cycle On/Off Option • Dual Dryer Temp. Settings • Variable Time Dry Selector • Adjustable Leveling Legs • Retractable Casters • 1.7 Cu. Ft. Tub	Unit Dimensions: (WxDxH inches) 23 3/8" x 24 5/8" x 33 1/2" Shipping Weight: 200 lbs. Container Quantity: 144 (40' HQ)	
0FC: 0-06057-19659-6	WARRANTY-In-Home Service • 12 Months parts & labor			



#### SPECIFICATIONS FRONT LOAD WASHER or DRYER UNITS

Front Load Washing Machines and Matching Dryer

Revised-11/04/02

XQG50-QF802	800 RPM Front Loading Washer		0
	<ul> <li>11 lbs. Capacity</li> <li>Stackable, Built-In or Freestanding</li> <li>Stainless Steel Tub</li> <li>Ultra-Quiet Operation</li> <li>8 Fabric Care Wash Cycles</li> <li>Auto Select Wash/Rinse Temp.</li> <li>Water Saving Rinse O</li> <li>Spin Cycle On/Off O</li> <li>Detergent and Fabric</li> <li>Dispenser</li> <li>Adjustable Leveling I</li> <li>1.5 Cu. Ft. Tub</li> </ul>	Deption Unit Dimensions: (WxDxH inches) ption 23 7/16" x 21 7/8" x 33 1/2" c Softener Shipping Weight: 172 lbs. Legs Container Quantity: 150 (40' HQ)	
UPC: 6-88057-29920-4	WARRANTY-In-Home Service • 12 Months parts & labor		
GDZ5-1	<ul> <li>11. Ibs. Capacity Front Load Electric Dryer</li> <li>Stainless Steel Drum</li> <li>Ultra-Quiet Operation</li> <li>Stackable, Built-In or Freestanding</li> <li>Dual Temperature Settings</li> <li>Variable Time Dry Selector</li> <li>Clean Filter" Light In</li> <li>Requires 208-240 Vo Service (Plug Not Inc</li> <li>Heavy Duty Casters I</li> <li>4.13 Cu. Ft. Tub</li> </ul>	Unit Dimensions: (WxDxH inches) olts/60 Hz 23 13/32" x 22 13/16" x 33 7/8" luded) ncluded Shipping Weight: 94.7 lbs.	- -
UPC: 6-88057-19661-9	WARRANTY-To Be Announced	Container Quantity: 150 (40 HQ)	
XQG65-8SU	14.3 Ibs. Capacity Front Load Washer         • 800 RPM Spin Speed       • Detergent and Fabric         • Stainless Steel Tub       Dispenser         • Ultra-Quiet Operation       • Self Locking Door         • 8 Fabric Care Wash Cycles       • Adto Select Wash/Rinse Temp.         • Water-Saving Rinse Option       • 1.7 Cu. Ft. Tub         WARRANTY-In-Home Service • 1 yr labor • 2 yrs parts • 10 yrs. out	E Softener Unit Dimensions: (WxDxH inches) 23 3/8" x 24 5/8" x 33 1/2" Legs and Shipping Weight: 200 lbs. Container Quantity: 144 (40' HQ) er tub	MSRP-\$720.00
XQG50-QF802 SK558 GDZ5-1	Stackable Washer and Dryer • 3 Usable Options - Stackable - Built-In - Free Standing	Stackable Dimensions: (WxDxH inches) 23 7/16" x 22 13/16" x 68"	(h)

### DATA TAG

Haier®

9900178

## Washer and Dryer Combo

CONFORMS TO STD. UL2157 & UL2158

CERTIFIED TO STD. CSA C22.2 NO.169 & CSA C22.2 NO.112

MODEL	XQG50-11	Rated Voltage:	110V~60Hz
Power (Wash):	: 340 W	Power (Spin):	950 W
Power (Dry):	1300 W	Max.Current:	12 A
Capacity (Was	sh): 11 lbs	Working Current:	9 A
Drum:	1.5 Cu.Ft.	Capacity (Dry):	5.5 lbs
Water Pressure:	0.05MPa≤P≤1MPa	Spin Speed:	800 rpm
Date	2002.08.21		
Serial No.	200208212053		

Made In China

An owners guide, product registration, hoses with adapters, drain goose neck, and plastic plugs are packaged in each unit.



# A wrench may be packed in some models

## Haier®

USE AND CARE GUIDE COMBINATION WASHING MACHINE AND DRYER XQG50-11



#### ATTENTION CONSUMER



Castors on the bottom allow the unit to be moved for easy installation or cleaning Use care when lowering the castors as the entire weight of the machine is being lowered and the handles can spring inward and pinch the fingers



Once the unit is in the location where it is to be installed, remove the 3 shipping bolts and the rubber spacers.

The rubber spacers can be reached by removing the back panel

## INSTALLATION

**3 SHIPPING BOLTS** Put the 3 plugs from the Owners Package in the 3 bolt holes

LOCATION:

Dry, Out of direct sunlight Firm, Level surface Above Freezing Temperature

**NOT ON CARPET** – AIR CIRCULATES UNDER THE UNIT

ELECTRICAL: 120volt 60 cycle Properly Grounded Polarized Wall Plug



Use only supplied hoses and adaptors to To prevent overflow of the dispenser



The RED ends of the hoses are metric. The opposite ends are NPT hose fittings



Flow Restrictor Attaches to the metric threaded water valves to prevent overflow of dispenser



#### **DRAIN HOSE**

Place the drain hose into a sink or drain pipe at least 1 <sup>1</sup>/<sub>2</sub>" in diameter

Use the "GOOSE NECK" to hold it in place

If less than 37 1/2" high, route it through the clip on the back of the washer



**ILLUSTRATION 3** 

40" High Maximum Drain Height



### LEVELING

Adjust all 4 leveling legs on the bottom of the washer to prevent movement



### **ILLUSTRATION 4**



## THE UNIT HAS MANY STICKERS AND LABELS TO ASSIST THE HOME OWNER IN OPERATING THEIR NEW COMBO WASHER DRYER

## LET'S TAKE A CLOSER LOOK ....



## **FEATURES OF THE XQG50-11**

· Coton Synthetic And Wood Wash Crites

Free Installation by Factory

. Water Saver And No. Spin Selections

Combination ER WASHER & DRYER

. Waites had Dry's

. set venting



\* 20 Cable Constitution No. No. More Space for Contress. · Front Jose Design For Energy For Conservation · Souther Steal full And Corrosion Resistant Calified · Operates On Standard 1.0 Volt Household Contract **NOTE:** Free installation program has been discontinued However, If the customer's unit has this label, we will pay the installation charges

23.5 ×22.2 ×23.6 WDEN

Unit Dimensionsi



## CUT OFF THE POWER BEFORE YOU SELECT THE PROGRAM AND TURN THE KNOB CLOCKWISE

## FRONT OPERATING AND WARNING LABELS



#### WARNING

. TO REDUCE THE RISK OF FIRE, DO NOT DRY ARTICLES CONTAINING FOAM, RUBBER OR OTHERS SIMILAR MATERIAL

THIS UNIT HAS A SELF-LOCKING DEVICE, PLEASE WAIT 3 MINUTES AFTER YOU STOP THE MACHINE BEFORE OPENING THE DOOR.

#### WARNING

• DURING DRYING CYCLE, THE TEMPERATURE IS VERY HIGH, DO NOT TOUCH THE DRUM AND THE PORTHOLE GLASS.

#### WARNING:

AVOID SEVERE LEAKAGE. BEFORE USE,ENSURE LINT TRAP IS TIGHT-LY SECURED. DO NOT REMOVE LINT TRAP DURING OPERATION.

### **BUTTON TRAP**





#### WARNING:

Water will be released when the Button Trap is opened

It normally needs to be cleaned only a few times a year



## **OPERATING INSTRUCTIONS**

#### General Operating Instructions (XQG50-11)

- 1. Load laundry into machine and close door securely.
- If you are only doing a small load, you may want to push the "Save Water" button.
- 3. Add detergent.

Compartment "1" is for " Prewash " cycle. Do not use liquid detergent.

- Compartment "2" is for "Wash" cycle detergent.
- Compartment "A" is for fabric softener.
- <u>Compartment "C"</u> is for bleach. Do not put bleach in other compartments. Front load machines require less detergent then top load machines. Conservative quantities of low sudsing powdered detergents usually work best.
- With the "On/Off" button in the "OFF" position, turn "Cycle Selector Knob" CLOCKWISE to your desired wash cycle. For most laundering, the "Normal Start" position should be selected within any of the wash cycles.
- 5. If you want the Dryer to start automatically after wash cycle, turn the "Dryer Selector Knob" to desired dry time and desired dry temperature (high or low).Note that dryer will not automatically start if "Wool" cycle has been selected or if the "Spin Cancel" button has been pressed. Please refer to owners manual for mord information.
- 6. Push "On/Off " button to start machine.
- 7. Once machine has completed cycle, push "On/Off " button. If you are not around at cycle completion, push button when you return.

Note: For all Wool cycles and Synthetic cycles where no auto dry is selected, the machine will stop before the end of cycle ("Sock" is indicated on control panel). This allows elimination of "Spin" cycle for delicate garments. When machine stops, you must either:

A) Spin and Drain by first depressing the "On/Off" button and then advance "Cycle Selector Knob ahead one click to "Spin".

B) Drain only-No Spin by first depressing the "On/Off" button and then advance" Cycle Selector Knob" ahead two clicks to "Drain".

Also note that if you depress the "No Spin" button on control panel, machine will drain and shut-off and not automatically advance to the Dryer mode. This is true for all cycles.

For Safety, door will not open during and 1 minute after any cycle.

IMPORTANT: To avoid severe leakage, ensure lint trap is always tightly secured and do not open during operation.

To assist the owner, a large operating guide is affixed to the top panel



## CONTROLS XQG50-11SU





## DISPENSOR OPERATION XQG50-11SU



Pull the drawer open to fill the dispenser cups

WARNERS CONTRACTORS





The Buttons "pop" in and out by pushing on the face of the dial



## DISPENSOR OPERATION XQG65–11SU

Pull the drawer open to fill the dispenser cups







#### **USE LESS DETERGENT – LOW SUDSING PREFFERED**

#### FOR SMALL TO MEDIUM LOADS THE "SAVE WATER" BUTTON CAN BE PUSHED

WATER TEMPERATURE IS AUTOMATICALLY SELECTED COTTON CYCLE: PREWASH - COLD HEAVY - HOT NORMAL - WARM LIGHT - COLD

- SYNTHETIC CYCLE: HEAVY WARM
  - NORMAL COLD
  - LIGHT COLD

WOOL CYCLE: ALL - COLD



For delicates, the 'NO SPIN" button can be depressed.

This will also prevent the unit from going in a dry cycle

SELECT PROPER CYCLE – Always turn unit off and turn knob clockwise

**COTTON:** Water level is to lip of wash basket – just below door

HEAVY – HOT WATER AND 120 MINUTE CYCLE Agitates about 12 sec. – Pause 8 sec. – Reverse 12 sec. NORMAL-WARM WATER AND 80 MINUTE CYCLE LIGHT ----COLD WATER AND 60 MINUTE CYCLE Agitates about 4 sec. – Pauses 15 sec. – Reverse 4 Sec. PREWASH FOR EXTREME SOIL – COLD WATER THEN GOES INTO HEAVY CYCLE

If the "NO SPIN" button is selected, the unit drains and switches off after the wash cycle and will not go into a spin or dry

SYNTHETIC: WATER LEVEL TO BOTTOM OF DOOR GLASS HEAVY—WARM WATER FOR ABOUT 59 MINUTES NORMAL-COLD WATER FOR ABOUT 42 MINUTES LIGHT----COLD WATER FOR ABOUT 33 MINUTES AGITATES ABOUT 11SEC.-PAUSE 8 SEC.-REV. 11 SEC.

*IF THE "NO SPIN" BUTTON IS SELECTED THE UNIT STOPS AFTER IT WASHES AND DRAINS* 

*IF THE "NO SPIN" IS NOT SELECTED AND NO AUTOMATIC DRYING IS SELECTED – THE UNIT STOPS IN THE "SOAK/PAUSE" SETTING.* 

YOU MUST EITHER: A)DRAIN ONLY – PRESS "ON OFF" TO TURN OFF – ADVANCE TIMER TO "DRAIN" – PRESS "ON OFF" AGAIN TO OPERATE UNIT

B)DRAIN AND SPIN – PRESS "ON OFF" TO TURN OFF – ADVANCE TIMER TO "SPIN" – PRESS "ON OFF" AGAIN TO OPERATE UNIT

WOOL: WATER LEVEL ABOUT 1/3 OF THE WAY UP THE GLASS DOOR DELICATE CYCLE – COLD WATER – SLOWER SPEEDS IN AGITATION AND SPIN – ABOUT 32 MINUTES TOTAL AGITATES ABOUT 4 SEC.-PAUSE 15 SEC.-REV. 4 SEC. WILL NOT AUTOMATICALLY GO INTO DRY CYCLE

IF THE "NO SPIN" BUTTON IS SELECTED THE UNIT STOPS AFTER IT WASHES AND DRAINS

IF THE "NO SPIN" IS NOT SELECTED- THE UNIT STOPS IN THE "SOAK/PAUSE" SETTING.

YOU MUST EITHER: A)DRAIN ONLY – PRESS "ON OFF" TO TURN OFF – ADVANCE TIMER TO "DRAIN" – PRESS "ON OFF" AGAIN TO OPERATE UNIT

B)DRAIN AND SPIN – PRESS "ON OFF" TO TURN OFF – ADVANCE TIMER TO "SPIN" – PRESS "ON OFF" AGAIN TO OPERATE UNIT



## WASH SPEEDS:

Approximately 58 RPM

#### **SPIN SPEEDS:**

WOOL: Approximately 105 RPM COTTON: Starts slow and goes to 800 RPM

SYNTHETIC: Starts at 105 RPM then goes to 500 RPM

All spins are counterclockwise from the front of the cabinet

### DRYER:

About 12 sec. – Pause 6 Sec. – Reverse 12 sec. Approximately 58 RPM

Note: Speeds and times are approximate



## OPERATING INFORMATION XQG50–11SU DRYER OPERATION

#### **Manual Operation**

Load machine with wet clothes and select HEAT,

the amount of time, then depress the "ON OFF" button.

Note: The Washer cycle selector must be set to a DRY/OFF Position

#### **Automatic Operation**

Set Dryer Control to desired time and heat before washing.

The Dryer comes on after the wash cycle completes.

Note: The dryer will not come on if "WOOL" or the "NO SPIN" button is selected



## **DRYER INFORMATION**

#### This is a Condensing Dryer

- --Not Vented to the Outside
- --110 volt operation
- --Takes longer to dry
- --For Heavy Loads it is best to split into 2 loads



Cool dry air is pushed over the heater by the fan.

Cool moist air exits the rear of the drum and passes through a mist and film of cold water

Moisture in the air condenses in the cold water

Water collects in sump and is pumped out



Hot dry air enters drum above the door glass.

Hot dry air passes through clothes as they tumble



# **MACHINE COMPONENTS**

## **OVERVIEW**





Remove Screws under each rear corner to gain access to most machine components





Pull Top slightly to rear then lift off



## **FRONT LOOKING STRAIGHT DOWN**



## WATER LEVEL PRESSURE SWITCHES AND HEATER COMPONENTS

Rear



SIDE VIEW



Hai

## WATER LEVEL PRESSURE SWITCHES AND COMPONENTS



SIDE VIEW

Pump Pressure Switch

> Pressure tube from air dome feeds both pressure switches

Fill Pressure Switch

Haie

Front

## WATER LEVEL PRESSURE SWITCHES AND COMPONENTS


#### **TUB DRAIN AND AIR DOME**





# **TIMERS AND SELECTOR SWITCHES**





#### Remove 2 Screws

Tilt the control panel down and release the bottom tabs by lifting up



# PUSH BUTTON SELECTOR SWITCH

#### "WINGS" on each side must be folded back for removal





# PUSH BUTTON SELECTOR SWITCH

#### !! Service Tip !!





Grasp the defective switch twist and remove

Replace only the switch BODY from the replacement



#### WASHER TIMER REMOVAL









## WASHER TIMER Wiring Harness

The state

Timer Connections are identified with letters Each plug and connector is numbered Example: Wire C6 would be the 6<sup>th</sup> wire on the red plug

C is the red connector identified by the red dot on the other side of the timer



#### WASHER TIMER Wiring Harness

The connectors can be removed more easily if all are removed at one time.

Squeeze the side releases on each plug and start them off – Then remove the entire bundle







#### WASH TIMER KNOB REMOVAL XQG50-11SU

Carefully "rock" the knob off the the timer. It is held in place with tabs on the inner surface of the knob



# DRYER TIMER XQG50-11SU

Pull knob straight off then remove screws



# DISPENSER XQG50-11SU

Remove the Dispenser Drawer by pulling straight out

There will be slight resistance when pulling past the raised stops



# DISPENSER Operation XQG50-11SU

The dispenser is operated by a control rod from the timer cam



**Pivot Arm** 

DISPENSER REMOVAL XQG50-11SU



Remove screw and pivot arm to allow control to be released

# Note alignment of pivot arm with diverter cam



DISPENSER REMOVAL XQG50-11SU

Remove hoses attached to back Removes screws and Then pull dispenser forward

Timer Cam Follower attaches to control rod

0

Statte Mr.



# CONTROL ROD AND CAM FOLLOWER XQG50-11SU



TIMER KNOB and DISPENSER SERVICE for the XQG65-11SU





# KNOB and TIMER REMOVAL XQG65-11SU



Cut off the power before you select the program and turn the knob clockwise.



### DISPENSER REMOVAL XQG65-11SU

Remove screws on top and bottom of dispenser housing and remove from the back of the control panel



Water is routed to the different cups by the use of the multiple fill valves







#### The Remaining Presentation Covers all Models









# **BOOT REMOVAL** Outer Retaining Wire

6

9

# Release wire by removing single screw

Unhook ends of wire and remove wire. Boot can then be rolled off of the front lip



**BOOT REMOVAL** Inner Retaining Wire

Release tension by removing screw clamp

Easy access is gained by removing Dispenser and Control Panel and through Outer Boot opening

# **DOOR LATCH MECHANISM**

Mechanism is held in place with 2 screws from the front

Access the switch from the top, behind the front panel.

Push the tub back for easier access.



### DOOR LATCH MECHANISM XQG50-11SU

Manually open by using hook in hole to slide latch open

# Back View towards tub

Front View towards front panel





### DOOR LATCH MECHANISM XQG65-11SU

Push Button on front panel

Cable activated from button to switch

Remove the cable by pulling the outer wrapper straight out of the either switch body the removing the inner cable from the activator

#### **Door Latch**



# DOOR LATCH MECHANISM XQG65-11SU

Manually open by using hook in hole to slide latch open





# WATER VALVES



### WATER VALVES



### DRY CYCLE Heater Components



10

Heater Element Terminals

#### **Dual Temp Thermostat**

Hai

### DRY CYCLE Thermostat & Heater

An O-Ring is used to provide an air tight seal on the thermostat

Retaining Nuts holding metal tube heater in place

Metal Tube Heater



# DRY CYCLE Thermal Fuse

0

0)

One Time Thermal Fuse removed from protective shield

The thermal fuse is in series with the heating element

## DRY CYCLE Heater Manifold

Screws and Clips hold the heater manifold halves together.



Gasket provides airtight seal



# DRY CYCLE Blower Wheel

The Blower Wheel is held in place with a collet type locking sleeve. The nut is clamping a split bushing tight on the motor shaft. Loosen but do not remove the nut. Tapping with a soft hammer will release the bushing. Remove the nut and pull the fan blade off. *THIS IS A LEFT HAND THREADED NUT* 





DRY CYCLE Heater Manifold Base

Outlet of heater manifold goes into boot above the door

Gasket mating to condensation tank



# DRY CYCLE Condensation Tank

Water Inlet For Condensation Dry Cycle

The Water Restrictor Is located in this fitting

Three nuts to remove tank

**Drain Outlet** 


### DRY CYCLE Condensation Tank Removed from Tank

Three nuts to remove tank

Condensate Tank Air Inlet showing screen in outer drum

Condensate Tank can be removed without removing outer tub from cabinet

#### DRY CYCLE Water Restrictor

The water restrictor body is keyed for proper installation. Condensate and cooling water is pumped out, cycling on the dryer pressure switch.

> Restrictor Body

> > Flow Restrictor

#### DRY CYCLE Operation The tank has been cut in half for this picture

#### **To Drain**

Water Flow

#### Air Flow





#### **BOTTOM VIEW**



Remove 2 screws from the trap and 2 bolds from the under kick-panel

Unhook the wiring harness and hoses

Remove pump and housing from bottom

PUSH

#### PUMP & TRAP Removal



#### Screw holding kick panel in place

2 Bolts holding trap housing in place



PUMP & TRAP Assembly





#### **REAR ACCESS PANEL**

Rear Access to Pulley, Belt and other mechanical parts

1

Slot for belt tension adjustment



## **PULLEY & TUB BEARINGS**



Reinstall spacers when replacing pulley

Hai

#### **PULLEY & TUB BEARINGS**

3 bolts hold the yoke in place.

It is easily removed through the top and back panel.

The yoke and bearings come as an assembly.

## **TUB BEARINGS & SEAL**

Water Seal contacts the outer tank for water tight seal

Brass Bushing on the shaft contacts the inner lip of the seal





Bushing rides in the inner lip of the water seal

# Inner tub is a unit assembly

......



## OUTER TANK ASSEMBLY REMOVAL

Tub bearings and seal are easily serviced from the back making it highly unusual to remove the outer tank and drum from the unit.

If these components must be serviced, remove the motor and counterbalance weights before removing tank through the top of the cabinet.





## OUTER TANK ASSEMBLY Disassembly

Remove tank front after removing clamp ring

Metric Allen Wrench

**Clamp Ring** 



## OUTER TANK ASSEMBLY Service

When re-installing tank front clamp ring, lightly tap the ring around the circumference to help seat the ring and draw the clamp tight.



Gasket on inner lip of tank front



#### OUTER TANK ASSEMBLY Service



Screen over outlet to condensing tank



### MOTOR ASSEMBLY Service

Motor is held in place with 2 through bolts with nuts on the back

## Electrical quick connector



Adjusting slide

### CAPACITORS AND MOTOR CONTROLLER

The Motor Control Board and Capacitors are on the right side of the bottom of the cabinet

Front

R

#### **MOTOR CONTROL**



Feedback from a generator on the motor controls the spin speed The motor has 2 sets of windings – one for each direction of rotation. Each winding uses its own capacitor



#### WIRING CIRCUIT (XQG65-11SU)



Hai

#### WIRING CIRCUIT (XQG65-8SU)





## THANK YOU FOR YOUR PARTICIPATION IN THE COMBO LAUNDRY PRESENTATION

Parts and Service Information is available at www.haieramericasupport.com

